

SERVICE CONNECTIONS

The following contact details of common service providers have been listed for your convenience. The list does not include all potential service providers and is not intended to represent a The Developer recommendation.

You are responsible for ensuring that service accounts are connected in your name upon occupation of your new apartment.

Service	Important Details	Contact Info
Electricity	<p>Martin & Powlett is equipped with specialised electrical infrastructure known as an 'embedded network' which is operated by Win Energy. Bulk deals with wholesale providers have been negotiated in order to provide residents with access to discount electricity.</p> <p>Advantages of the embedded network include:</p> <ul style="list-style-type: none"> • Below market rates for electricity • No waiting period for connection of a service <p>The initial connection fee has been paid as part of your statement of adjustments at settlement. Please ensure that you contact Win Energy within at least 24 hours of your anticipated move in to ensure the power is connected.</p>	<p>Win Energy.</p> <p>Customer Service 1300 791 970 Mon – Fri 8.30am – 5.30pm www.winconnect.com.au Emergency after hours number: 1300 448 862</p>
Gas	<p>You will need to open a gas account with your preferred provider to connect the gas in your home. For your information we have included the contact details for Energy Australia</p> <p>An application form is available online at https://www.energyaustralia.com.au/home/moving-house/move-home</p>	<p>Energy Australia Customer Service 1800 702 684 www.energyaustralia.com.au</p>
Water	<p>Yarra Valley Water is the water provider for Martin & Powlett.</p> <p>Even though water is connected, residents must still open an account with Yarra Valley Water to enable billing of water.</p> <p>Please note there are different requirements depending on whether you are an owner occupier, or if your apartment is leased.</p>	<p>Yarra Valley Water Customer Service 1300 853 811 www.yvw.com.au</p>
National Broadband Network (NBN)	<p>The nbn™ network is Australia's new landline phone and internet network. It's designed to provide you with access to all the benefits of fast and reliable internet services, wherever you live.</p> <p>As a resident at Martin & Powlett an account will be required to be opened with the landline phone companies and internet service providers who offer nbn plans for homes.</p> <p>List of Service Providers http://www.nbnco.com.au/connect-home-or-business/information-for-home/how-to-connect/service-provider-list.html</p>	<p>nbn™ 1800 687 626 www.nbnco.com.au</p>
Foxtel	<p>Provision for Foxtel has been made within your home and residents wanting to connect the service in their own home should contact Foxtel to discuss packages and setup charges.</p>	<p>Foxtel Customer Service 13 17 87 www.foxtel.com.au</p>
Australia Post	<p>The building has been registered with Australia Post for delivery of mail. If you require mail to be diverted from your existing address to your new home apply for mail redirection (a form can be obtained at any Australia Post branch).</p> <p>Postal Address for the building is: #Apartment Number#, #Level Number#, 9 Martin St, Heidelberg or 12 Powlett St, Heidelberg, based on your address.</p>	<p>Customer Service https://auspost.com.au/help-and-support</p>